

ABRAHAM LINCOLN UNIVERSITY

Since 1996

State Authorization – For Online Students from States Other Than California

The U.S. Department of Education requires that any U.S. college or university offering online or distance programs to citizens in a state where it is not physically located to meet those other states' requirements to legally offer postsecondary, online education to their residents. The regulations for authorization vary from state to state.

ALU, located in California, is pursuing authorization from many states and can currently offer online programs to students residing in the following U.S. states and territories either through licensure, authorization, or exemption:

Alabama Commission on Higher Education- Authorized
Alabama Department of Postsecondary Education - Licensed
Alaska Commission on Postsecondary Education - Exempt
Arizona State Board for Private Postsecondary Education - Exempt
California Bureau for Private Postsecondary Education – Authorized
Colorado Department of Higher Education, Commission on Higher Education - Exempt
Connecticut Office of Higher Education - Exempt
Delaware Department of Education - Exempt
Florida Commission for Independent Education - Exempt
Georgia Nonpublic Postsecondary Education Commission – Exempt. **As of 6/30/2017, we are no longer exempt and will not be accepting any new or returning students from GA**
Hawaii Postsecondary Education Authorization Program - Exempt
Idaho State Board of Education - Exempt
Illinois Board of Higher Education - Exempt
Indiana Board for Proprietary Education - Authorized
Kansas Board of Regents - Exempt
Kentucky Council on Postsecondary Education - Exempt
Louisiana State Board of Regents - Exempt
Maine Department of Education - Exempt
Massachusetts Board of Higher Education - Exempt
Michigan Department of Licensing and Regulatory Affairs, Private Postsecondary Services - Exempt
Mississippi Commission on College Accreditation - Exempt
Missouri Department of Higher Education- Exempt
Montana Board of Regents, Office of Commissioner of Higher Education - Approved
Nebraska Coordinating Commission for Postsecondary Education - Exempt
Nevada State Commission on Postsecondary Education - Exempt
New Hampshire Department of Education, Higher Education Commission - Exempt
New Jersey Secretary of Higher Education - Exempt
New Mexico Higher Education Department - Exempt
New York Higher Education Department – Exempt *prior* to January 2017. **As of 1/9/2017, we are no longer exempt and will not be accepting any new or returning students from NY**

Board of Governors for the University of North Carolina – Exempt
North Dakota State Board of Higher Education - Exempt
Ohio Board of Regents - Exempt
Oklahoma State Regents for Higher Education - Exempt
Oregon Higher Education Coordinating Commission, Office of Degree Authorization - Exempt
Pennsylvania Department of Education - Exempt
Rhode Island Board of Governors for Higher Education - Exempt
South Carolina Commission on Higher Education - Exempt
South Dakota Secretary of State - Exempt
Tennessee Higher Education Commission - Exempt
Texas Higher Education Coordinating Board – Exempt
Utah Division of Consumer Protection - Authorized
Vermont Agency of Education - Exempt
Virginia State Council of Higher Education – Exempt
Washington Higher Education Coordinating Board - Exempt
West Virginia Higher Education Policy Commission – Exempt
Wyoming Department of Education - Authorized
Guam Council on Post-Secondary Institution Certification - Exempt
Puerto Rico Council on Higher Education - Exempt
Virgin Islands USVI Department of Education - Exempt

If you are a U.S. citizen, do not reside in California, and are thinking about enrolling in an ALU online program, we urge you to review the regulations regarding authorization of your specific state. *If you become an ALU student and subsequently move to a new state, to avoid any interruptions in your enrollment status, you are responsible for ensuring ALU's program is approved in the new state. **Rules and regulations vary by state and could change at any time.** All students must update ALU records regarding a change of address especially if moving to a different state.*

Students and members of the public may file an external complaint with the designated state regulatory agency below:

Alabama

Alabama Department of Postsecondary Education

P.O. Box 302130

Montgomery, AL 36130-2130

<https://www.accs.cc/index.cfm/school-licensure/complaints/>

Alaska

Alaska Commission on Postsecondary Education

P.O. Box 110505

Juneau, AK 99811-0505

907.465.6741

<http://acpe.alaska.gov/>

Arizona

Arizona State Board for Private Postsecondary Education

1400 W. Washington, Room 260

Phoenix, AZ 85007

602.542.2399

<https://ppse.az.gov/complaint>

California

Bureau for Private Postsecondary Education

PO Box 980818

W. Sacramento, CA 95798-0818

888.370.7589 or 916.431.6959

<http://www.bppe.ca.gov>

Colorado

Department of Higher Education

1560 Broadway Rd., Suite 1600

Denver, CO 80203

<http://higher.ed.colorado.gov/Academics/Complaints/default.html>

Connecticut

Connecticut Department of Higher Education

61 Woodland St.

Hartford, CT 06105-2326

860.947.1800

Connecticut Department of Consumer Protection

165 Capitol Ave., Room 110

Hartford, CT 06106

(800) 842-2649

http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf

Delaware

Delaware Higher Education Department

John G. Townsend Building

Suite 2

Dover, DE 19901

Delaware Attorney General

Consumer Protection Wilmington

820 N. French St., 5th Floor

Wilmington, DE 19801

Florida

Commission for Independent Education

325 W. Gaines St., Suite 1414

Tallahassee, Florida 32399-0400

<http://www.fldoe.org/>

Hawaii

Hawaii Postsecondary Education Authorization Program

PO Box 541

Honolulu, HI 96809

808.586.7327

<http://cca.hawaii.gov/hpeap/student-complaint-process/>

Idaho

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

650 W. State St., P.O. Box 83720

Boise, ID 83720-0037

208.334.2632

Illinois

Illinois Board of Higher Education

431 E. Adams, 2nd Floor

Springfield, IL 62701-1404

217.557.7359

www.ibhe.org

Indiana

Board for Proprietary Education Indiana

Attn: Director of Regulatory Compliance

302 W. Washington St, Room E201

Indianapolis, IN 46204
<http://www.in.gov/che/2744.htm>

Kansas

Kansas Board of Regents
1000 SW Jackson St., Suite 520
Topeka, KS 66612-1368
<https://kansasregents.org/>

Kentucky

Kentucky Council on Postsecondary Education
1024 Capital Center Dr., Suite 320
Frankfort, KY 40601-8204
Office of the Attorney General
Capitol Suite 118, 700 Capitol Ave.
Frankfort, KY 40601-3449
<http://ag.ky.gov/Pages/default.aspx>

Louisiana

Louisiana Board of Regents
PO Box 3677
Baton Rouge, LA 70821
<http://www.regents.la.gov/>

Louisiana Attorney General Office, Consumer
Protection Section
P.O. Box 94005
Baton Rouge, LA 70804
800.351.4889 or 225.326.6465
<http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

Maine

Maine State Board of Education (MSBE)
23 State House Station
Augusta, ME 04333-0023
Maine Attorney General
Consumer Protection Division
6 State House Station
Augusta, ME 04333
http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Massachusetts

Massachusetts Board of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108-1696

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Michigan

Michigan Department of Licensing and
Regulatory Affairs, Bureau of Commercial
Services, Licensing Division Proprietary School
Unit Staff
201 N. Washington Square
Lansing, MI 48913
http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---,00.html

Mississippi

Mississippi Commission on College
Accreditation
3825 Ridgewood Rd.
Jackson, MS 39211
<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Consumer Protection Division, Office of the
Attorney General
P.O. Box 22947
Jackson, MS 39225-2947
<http://www.ago.state.ms.us/wp-content/uploads/2013/08/Consumer-Complaint-Form.pdf>

Missouri

Missouri Department of Higher Education
205 Jefferson Street, P.O. Box 1469
Jefferson City, MO 65102-1469
info@dhe.mo.gov
<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201

Montana Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151

Helena, MT 59620-0151
contactocp@mt.gov
<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

Nebraska

Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005
Nebraska Attorney General, Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
(800) 727-6432

Nevada

Nevada Commission on Postsecondary Education
8778 So. Maryland Parkway, Suite 115
Las Vegas, NV 89123
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301
603.271.0257

New Jersey

New Jersey Higher Education
PO Box 542
Trenton, NJ 08625-0542
New Jersey Division of Consumer Affairs
124 Halsey St.
Newark, NJ 07102
<http://www.njconsumeraffairs.gov/>

New Mexico

New Mexico Higher Education Department
2048 Galisteo St.
Santa Fe, NM 87505-2100
505.476.8400
<http://www.hed.state.nm.us/>

New York

New York Office of College and University

Evaluation, NY State Education Department
5 No. Mezzanine
Albany, NY 12234
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

Postsecondary Education Complaints c/o
Assistant Director of Licensure and Workforce
University of North Carolina General Administration
910 Raleigh Rd.
Chapel Hill, NC 27515-2688
919.962.4558

Ohio

Ohio Board of Regents
25 S. Front St.
Columbus, OH 43215-4183
Ohio Attorney State General, Consumer Protection Section
30 E. Broad St., 14th Floor
Columbus, OH 43215-3400
<http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx>

Oklahoma

Oklahoma State Regents of Higher Education
655 Research Pkwy, Suite 200
Oklahoma City, OK 73104-3603
<http://www.okhighered.org/current-college-students/complaints.shtml>
Oklahoma Office of the Attorney General,
Consumer Protection Unit
Attn: Investigative Analyst
313 NE 21st Street, Oklahoma City, OK 73105
<https://www.ok.gov/oag/>

Oregon

Oregon Higher Education Coordinating Commission, Office of Degree Authorization
775 Court Street NE
Salem, OR 97301
Oregon Attorney General
Financial Fraud/Consumer Protection Section
1162 Court St. NE, Salem, OR 97301-4096

http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf

Pennsylvania

Pennsylvania Department of Education
333 Market St.
Harrisburg, PA 17126-0333
http://www.education.state.pa.us/portal/server.page/community/higher_education/8711/complaint_procedure/1004474

Office of Attorney General, Bureau of Consumer Protection
14th Floor, Strawberry Square
Harrisburg, PA 17120
<http://www.attorneygeneral.gov>

Rhode Island

Rhode Island Board of Governors for Higher Education
Shepard Building, 80 Washington St.
Providence, RI 02903
Rhode Island Department of Attorney General,
Consumer Protection Unit
150 S. Main St.,
Providence, RI 02903
<http://www.ribghe.org/8a1031912.pdf>

South Carolina

South Carolina Commission on Higher Education
1122 Lady St., Suite 300
Columbia, SC 29201
803-737-3918
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota

South Dakota Secretary of State
State Capitol, 500 E. Capitol Ave.
Pierre, SD 57501-5070
South Dakota Office of Attorney General
Division of Consumer Protection
1302 E. Hwy 14 Suite 3
Pierre, SD 57501-8053
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Tennessee

Tennessee Higher Education Commission
404 James Robertson Pkwy, Suite 1900
Nashville, TN 37243
<http://www.tn.gov/>

Texas

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752
<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Office of the Attorney General
Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

Utah

Utah Division of Consumer Protection
160 East 300 South, 2nd Floor
P.O. Box 146704
Salt Lake City, Utah 84114-6704
Fax: (801) 530-6001
<http://www.dcp.utah.gov/complaints/manual.html>

Vermont

Vermont Agency of Education
State Board of Education
120 State St.
Montpelier, VT 05620-2501
Vermont Attorney General's Office
109 State St.
Montpelier, VT 05609-1001

Virginia

Commonwealth of Virginia Council of Higher Education
James Monroe Building
101 N. Fourteenth St.
Richmond, VA 23219
<http://www.schev.edu/students/studentcomplaint.asp>

Washington

Washington Student Achievement Council
917 Lakeridge Way, PO Box 43430
Olympia, WA 98504-3430
<http://wsac.wa.gov/protecting-education-consumers>

West Virginia

West Virginia Higher Education Policy
Commission
1018 Kanawha Boulevard East, Suite 700
Charleston, WV 25301
West Virginia Office of the Attorney General,
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789
https://www.wvhepc.org/resources/Complaint_Process.pdf

Wyoming

Wyoming Department of Education
2300 Capitol Avenue, Hathaway Bldg, 2nd Floor
Cheyenne, WY 82002-0050
<https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Attorney General's Office
123 Capitol Avenue, 200 West 24th Street
Cheyenne, WY 82002

Puerto Rico

Puerto Rico Council on Higher Education
PO Box 19900
San Juan, Puerto Rico 00910-1900

U.S. Virgin Islands

Government of the U.S. Virgin Islands
Department of Education, Office of the
Commissioner
1834 Kongens Gade St., Thomas, VI 00802

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