



## **State Authorization – For Online Students from States Other Than California**

The U.S. Department of Education requires that any U.S. college or university offering online or distance programs to citizens in a state where it is not physically located to meet those other states' requirements to legally offer postsecondary, online education to their residents. The regulations for authorization vary from state to state.

ALU, located in California, is pursuing authorization from many states and can currently offer online programs to students residing in the following U.S. states and territories either through licensure, authorization, or exemption:

Alabama Commission on Higher Education- Authorized  
Alabama Department of Postsecondary Education - Licensed  
Alaska Commission on Postsecondary Education - Exempt  
Arizona State Board for Private Postsecondary Education - Exempt  
California Bureau for Private Postsecondary Education – Authorized  
Colorado Department of Higher Education, Commission on Higher Education - Exempt  
Connecticut Office of Higher Education - Exempt  
Delaware Department of Education - Exempt  
Florida Commission for Independent Education - Exempt  
Georgia Nonpublic Postsecondary Education Commission - Exempt  
Hawaii Postsecondary Education Authorization Program - Exempt  
Idaho State Board of Education - Exempt  
Illinois Board of Higher Education - Exempt  
Indiana Board for Proprietary Education - Authorized  
Kansas Board of Regents - Exempt  
Kentucky Council on Postsecondary Education - Exempt  
Louisiana State Board of Regents - Exempt  
Maine Department of Education - Exempt  
Massachusetts Board of Higher Education - Exempt  
Michigan Department of Licensing and Regulatory Affairs, Private Postsecondary Services - Exempt  
Mississippi Commission on College Accreditation - Exempt  
Montana Board of Regents, Office of Commissioner of Higher Education - Approved  
Nebraska Coordinating Commission for Postsecondary Education - Exempt  
Nevada State Commission on Postsecondary Education - Exempt  
New Hampshire Department of Education, Higher Education Commission - Exempt  
New Jersey Secretary of Higher Education - Exempt  
New Mexico Higher Education Department - Exempt  
New York Higher Education Department - Exempt  
Board of Governors for the University of North Carolina – Exempt  
North Dakota State Board of Higher Education - Exempt

Ohio Board of Regents - Exempt  
Oklahoma State Regents for Higher Education - Exempt  
Oregon Higher Education Coordinating Commission, Office of Degree Authorization - Exempt  
Pennsylvania Department of Education - Exempt  
Rhode Island Board of Governors for Higher Education - Exempt  
South Carolina Commission on Higher Education - Exempt  
South Dakota Secretary of State - Exempt  
Tennessee Higher Education Commission - Exempt  
Texas Higher Education Coordinating Board – Exempt  
Utah Division of Consumer Protection - Authorized  
Vermont Agency of Education - Exempt  
Virginia State Council of Higher Education – Exempt  
Washington Higher Education Coordinating Board - Exempt  
West Virginia Higher Education Policy Commission – Exempt  
Wyoming Department of Education - Authorized  
Guam Council on Post-Secondary Institution Certification - Exempt  
Puerto Rico Council on Higher Education - Exempt  
Virgin Islands USVI Department of Education - Exempt

If you are a U.S. citizen, do not reside in California, and are thinking about enrolling in an ALU online program, we urge you to review the regulations regarding authorization of your specific state. *If you become an ALU student and subsequently move to a new state, to avoid any interruptions in your enrollment status, you are responsible for ensuring ALU's program is approved in the new state. Rules and regulations vary by state. All students must update ALU records regarding a change of address especially if moving to a different state.*

**Students and members of the public may file an external complaint with the designated state regulatory agency below:**

**Alabama**

Alabama Department of Postsecondary  
Education

P.O. Box 302130

Montgomery, AL 36130-2130

<https://www.accs.cc/index.cfm/school-licensure/complaints/>

**Alaska**

Alaska Commission on Postsecondary Education

P.O. Box 110505

Juneau, AK 99811-0505

907.465.6741

<http://acpe.alaska.gov/>

**Arizona**

Arizona State Board for Private Postsecondary  
Education

1400 W. Washington, Room 260

Phoenix, AZ 85007

602.542.2399

<https://ppse.az.gov/complaint>

**California**

Bureau for Private Postsecondary Education

PO Box 980818

W. Sacramento, CA 95798-0818

888.370.7589 or 916.431.6959

<http://www.bppe.ca.gov>

**Colorado**

Department of Higher Education

1560 Broadway Rd., Suite 1600

Denver, CO 80203

<http://higher.ed.colorado.gov/Academics/Complaints/default.html>

**Connecticut**

Connecticut Department of Higher Education

61 Woodland St.

Hartford, CT 06105-2326

860.947.1800

Connecticut Department of Consumer  
Protection

165 Capitol Ave., Room 110

Hartford, CT 06106

(800) 842-2649

[http://www.ct.gov/dcp/lib/dcp/Consumer\\_Statement\\_CPFR-2.pdf](http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf)

**Delaware**

Delaware Higher Education Department

John G. Townsend Building

Suite 2

Dover, DE 19901

Delaware Attorney General

Consumer Protection Wilmington

820 N. French St., 5<sup>th</sup> Floor

Wilmington, DE 19801

**Florida**

Commission for Independent Education

325 W. Gaines St., Suite 1414

Tallahassee, Florida 32399-0400

<http://www.fldoe.org/>

**Georgia**

Nonpublic Postsecondary Education

Commission

2082 E. Exchange Pl., Suite 220

Tucker, GA 30084

<http://gnpec.org/consumer-resources/>

**Hawaii**

Hawaii Postsecondary Education Authorization  
Program

PO Box 541

Honolulu, HI 96809

808.586.7327

<http://cca.hawaii.gov/hpeap/student-complaint-process/>

**Idaho**

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and  
Proprietary Schools

650 W. State St., P.O. Box 83720

Boise, ID 83720-0037

208.334.2632

**Illinois**

Illinois Board of Higher Education

431 E. Adams, 2<sup>nd</sup> Floor

Springfield, IL 62701-1404

217.557.7359  
[www.ibhe.org](http://www.ibhe.org)

### **Indiana**

Board for Proprietary Education Indiana  
Attn: Director of Regulatory Compliance  
302 W. Washington St, Room E201  
Indianapolis, IN 46204  
<http://www.in.gov/che/2744.htm>

### **Kansas**

Kansas Board of Regents  
1000 SW Jackson St., Suite 520  
Topeka, KS 66612-1368  
<https://kansasregents.org/>

### **Kentucky**

Kentucky Council on Postsecondary Education  
1024 Capital Center Dr., Suite 320  
Frankfort, KY 40601-8204  
Office of the Attorney General  
Capitol Suite 118, 700 Capitol Ave.  
Frankfort, KY 40601-3449  
<http://ag.ky.gov/Pages/default.aspx>

### **Louisiana**

Louisiana Board of Regents  
PO Box 3677  
Baton Rouge, LA 70821  
<http://www.regents.la.gov/>

Louisiana Attorney General Office, Consumer  
Protection Section  
P.O. Box 94005  
Baton Rouge, LA 70804  
800.351.4889 or 225.326.6465  
[http://www.ag.state.la.us/Complaint.aspx?artic  
leID=16&catID=15](http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15)

### **Maine**

Maine State Board of Education (MSBE)  
23 State House Station  
Augusta, ME 04333-0023  
Maine Attorney General  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333

[http://www.maine.gov/ag/consumer/complaint  
s/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

### **Massachusetts**

Massachusetts Board of Higher Education  
One Ashburton Place, Room 1401  
Boston, MA 02108-1696  
[http://www.mass.edu/forstudents/complaints/  
complaintprocess.asp](http://www.mass.edu/forstudents/complaints/complaintprocess.asp)

### **Michigan**

Michigan Department of Licensing and  
Regulatory Affairs, Bureau of Commercial  
Services, Licensing Division Proprietary School  
Unit Staff  
201 N. Washington Square  
Lansing, MI 48913  
[http://www.michigan.gov/lara/0,4601,7-154-  
61343\\_35395\\_35396---,00.html](http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---,00.html)

### **Mississippi**

Mississippi Commission on College  
Accreditation  
3825 Ridgewood Rd.  
Jackson, MS 39211  
[http://www.mississippi.edu/mcca/downloads/s  
tudentcomplaintform.pdf](http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf)

Consumer Protection Division, Office of the  
Attorney General  
P.O. Box 22947  
Jackson, MS 39225-2947  
[http://www.ago.state.ms.us/wp-  
content/uploads/2013/08/Consumer-  
Complaint-Form.pdf](http://www.ago.state.ms.us/wp-content/uploads/2013/08/Consumer-Complaint-Form.pdf)

### **Montana**

Montana Board of Regents  
Office of Commissioner of Higher Education  
Montana University System  
2500 Broadway Street  
P.O. Box 203201  
Helena, MT 59620-3201

Montana Office of Consumer Protection  
2225 11<sup>th</sup> Avenue  
P.O. Box 200151  
Helena, MT 59620-0151

[contactocp@mt.gov](mailto:contactocp@mt.gov)  
<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

### **Nebraska**

Coordinating Commission for Postsecondary Education  
PO Box 95005  
Lincoln, NE 68509-5005  
Nebraska Attorney General, Consumer Protection Division  
2115 State Capitol  
Lincoln, NE 68509  
(800) 727-6432

### **Nevada**

Nevada Commission on Postsecondary Education  
8778 So. Maryland Parkway, Suite 115  
Las Vegas, NV 89123  
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

### **New Hampshire**

New Hampshire Department of Education  
101 Pleasant Street  
Concord, NH 03301  
603.271.0257

### **New Jersey**

New Jersey Higher Education  
PO Box 542  
Trenton, NJ 08625-0542  
New Jersey Division of Consumer Affairs  
124 Halsey St.  
Newark, NJ 07102  
<http://www.njconsumeraffairs.gov/>

### **New Mexico**

New Mexico Higher Education Department  
2048 Galisteo St.  
Santa Fe, NM 87505-2100  
505.476.8400  
<http://www.hed.state.nm.us/>

### **New York**

New York Office of College and University Evaluation, NY State Education Department

5 No. Mezzanine  
Albany, NY 12234  
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

### **North Carolina**

Postsecondary Education Complaints c/o  
Assistant Director of Licensure and Workforce  
University of North Carolina General Administration  
910 Raleigh Rd.  
Chapel Hill, NC 27515-2688  
919.962.4558

### **Ohio**

Ohio Board of Regents  
25 S. Front St.  
Columbus, OH 43215-4183  
Ohio Attorney State General, Consumer Protection Section  
30 E. Broad St., 14<sup>th</sup> Floor  
Columbus, OH 43215-3400  
<http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx>

### **Oklahoma**

Oklahoma State Regents of Higher Education  
655 Research Pkwy, Suite 200  
Oklahoma City, OK 73104-3603  
<http://www.okhighered.org/current-college-students/complaints.shtml>  
Oklahoma Office of the Attorney General,  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21st Street, Oklahoma City, OK 73105  
<https://www.ok.gov/oag/>

### **Oregon**

Oregon Higher Education Coordinating Commission, Office of Degree Authorization  
775 Court Street NE  
Salem, OR 97301  
Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court St. NE, Salem, OR 97301-4096  
[http://www.doj.state.or.us/consumer/pdf/consumer\\_complaint.pdf](http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf)

**Pennsylvania**

Pennsylvania Department of Education  
333 Market St.  
Harrisburg, PA 17126-0333  
[http://www.education.state.pa.us/portal/server.ppt/community/higher\\_education/8711/complaint\\_procedure/1004474](http://www.education.state.pa.us/portal/server.ppt/community/higher_education/8711/complaint_procedure/1004474)

Office of Attorney General, Bureau of Consumer Protection

14th Floor, Strawberry Square  
Harrisburg, PA 17120  
<http://www.attorneygeneral.gov>

**Rhode Island**

Rhode Island Board of Governors for Higher Education  
Shepard Building, 80 Washington St.  
Providence, RI 02903  
Rhode Island Department of Attorney General,  
Consumer Protection Unit  
150 S. Main St.,  
Providence, RI 02903  
<http://www.ribghe.org/8a1031912.pdf>

**South Carolina**

South Carolina Commission on Higher Education  
1122 Lady St., Suite 300  
Columbia, SC 29201  
803-737-3918  
[http://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

**South Dakota**

South Dakota Secretary of State  
State Capitol, 500 E. Capitol Ave.  
Pierre, SD 57501-5070  
South Dakota Office of Attorney General  
Division of Consumer Protection  
1302 E. Hwy 14 Suite 3  
Pierre, SD 57501-8053  
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

**Tennessee**

Tennessee Higher Education Commission  
404 James Robertson Pkwy, Suite 1900

Nashville, TN 37243  
<http://www.tn.gov/>

**Texas**

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, TX 78752  
<http://www.theccb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Office of the Attorney General  
Consumer Protection Division  
PO Box 12548  
Austin, TX 78711-2548  
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

**Utah**

Utah Division of Consumer Protection  
160 East 300 South, 2nd Floor  
P.O. Box 146704  
Salt Lake City, Utah 84114-6704  
Fax: (801) 530-6001  
<http://www.dcp.utah.gov/complaints/manual.html>

**Vermont**

Vermont Agency of Education  
State Board of Education  
120 State St.  
Montpelier, VT 05620-2501  
Vermont Attorney General's Office  
109 State St.  
Montpelier, VT 05609-1001

**Virginia**

Commonwealth of Virginia Council of Higher Education  
James Monroe Building  
101 N. Fourteenth St.  
Richmond, VA 23219  
<http://www.schev.edu/students/studentcomplaint.asp>

**Washington**

Washington Student Achievement Council  
917 Lakeridge Way, PO Box 43430  
Olympia, WA 98504-3430

<http://wsac.wa.gov/protecting-education-consumers>

**West Virginia**

West Virginia Higher Education Policy  
Commission  
1018 Kanawha Boulevard East, Suite 700  
Charleston, WV 25301  
West Virginia Office of the Attorney General,  
Consumer Protection Division  
PO Box 1789  
Charleston, WV 25326-1789  
[https://www.wvhepc.org/resources/Complaint\\_Process.pdf](https://www.wvhepc.org/resources/Complaint_Process.pdf)

**Wyoming**

Wyoming Department of Education  
2300 Capitol Avenue, Hathaway Bldg, 2<sup>nd</sup> Floor  
Cheyenne, WY 82002-0050  
<https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Attorney General's Office  
123 Capitol Avenue, 200 West 24<sup>th</sup> Street  
Cheyenne, WY 82002

**Puerto Rico**

Puerto Rico Council on Higher Education  
PO Box 19900  
San Juan, Puerto Rico 00910-1900

**U.S. Virgin Islands**

Government of the U.S. Virgin Islands  
Department of Education, Office of the  
Commissioner  
1834 Kongens Gade St., Thomas, VI 00802

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